

NEW Choose and Collect service from Ivybridge Mobile Library

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Devon Mobile Libraries will be back on the road bringing books to you from July 13th 2020. (*Note- for Ugborough this will be July 21st*). To make sure that customers and staff are safe, we will only be offering a new type of contactless service for the time being. It's called **Choose & Collect**.

What is Choose and Collect?

- a free delivery of up to 5 books or audiobooks per person.
- selected by staff based on your reading preferences.
- you collect from your usual mobile library stop.
- selections available for adults and children.

How do I make sure I get a Choose and Collect delivery

- Even if we rang you to offer you your first delivery, we regret we can't do this every month. You must contact us to order again.
- Order at least 1 week before the mobile library visits your village or stop.
- You can check Ivybridge Mobile Library timetable on our website: www.devonlibraries.org.uk/web/arena/mobilelibraries
- Order a delivery by emailing ivybridge.library@librariesunlimited.org.uk or calling **01752 893140**.
- Remember to tell staff you are a mobile library customer.
- New customers are welcome, just mention you wish to join the mobile library.

What else do I need to know?

- If you are experiencing any Covid-19 symptoms please don't come to the library.
- We will bag up your books ready for collection, they will have already been issued to your library card to reduce contact.
- Please use our hand sanitiser station and follow social distancing rules when you collect and return items. All returned items will be quarantined for 72 hours.
- We can only deliver pre-ordered selections for now, and regret that staff can't check the shelves for items while you wait during this phase of reopening.
- Items will be collected and returned at the entrance of the mobile library. You won't be able to enter the vehicle to browse or choose for yourself.
- We look forward to seeing you again, please be patient while we get used to this new way of working.

